	C18/18/10	Chy lor la avg	C													
	77%	_	15/16	6	from 15/16		Of balance monthly average is down 10% from 17/18, down 18% from 16/17, and down 23%)m 16/17	18% fro	18, down	from 17/	own 10%	age is do	ithly aver	ince mon	UI bala
	75%	82%	16/17			Ul balance to date is down 18% from 17/18, down 25% from 16/17, and down 23% from 15/16	n 23% fro	and dow	n 16/17,	25% fron	8, down	rom 17/1	wn 18% i	ate is dov	ince to di	
	82%	90%	17/18						6	2				-	<u>.</u>	Multi
-1,407	90%	12,795							11,026	12,074	12,485	12,658	14,456	13,868	12,995	18/19 1
-1.351	91%	14,202	·	12,461	11,723	12,566	12,136	12,815	13,389	13,798	15,209	16,720	16,750	16,32/	10,526	01//18
-992	94%	15,553		14,329	14,654	13,743	12,067	12,175	14,930	14,922	17,208	17,514	18,640	18,246	18,206	10/1/
		16,544		17,469	17,104	17,117	14,610	16,169	17,568	17,067	17,047	16,430	16,183	16,198	15,571	15/16
Yr-Yr AvgChg	% Chg of Avg	Avg.		Jun	May	Apr	Mar	Feb	Jan	Dec	Nov	Oct	Sep	Aug	Jul	
						ES	BALANCE OPEN CASES	NCE OP	BALA							
	chg 18/19 YTD	chg 18/19 avg	c													
	83%	83%	15/16	5/16	6 from 1	Of dispositions monthly average is down 8% from 17/18, down 13% from 16/17, and down 17% from 15/16	'17, and (from. 16/	wn 13%	17/18, do	3% from	s down 8	average	montnly a	ositions	ol disp
	87%	87%	16/17		5/16	Ul dispositions to date are down 8% from 17/18, down 13% from 16/17, and down 17% from 15/16	down 17	/17, and	from 16	own 13%	17/18, do	8% from	re down	to date a	ositions	ol disp
	92%	92%	17/18										-	-		Multi
-1,303	92%	14,573							14,672	12,952	13,905	16,919	13,201	16,394	13,969	18/19
-896	95%	15,876	190,510	14,212	16,819	15,411	17,977	14,819	15,784	15,369	16,005	16,632	14,896	18,445	14,141	17/18
-732	%96	16,772	201,267	16,790	16,195	14,983	19,012	17,230	16,421	17,438	.15,625	16,349 17,115	16,349	18,700	15,409	16/17
		17,505	210,054	17,645	17,320	15,807	19,541	17,321	15,904	17,087	15,488	18,931	17,577	17,767	19,666	15/16
Yr-Yr AvgChg	% Chg of Avg	Avg.	Total	Jun	May	Apr	Mar	Feb	Jan	Dec	Nov	Oct	Sep	Aug	Jul	
							CASES	CLOSED CASES	5							
	chg 18/19 YTD	chg 18/19 avg	c													
	81%	81%	15/16	5/16	% from 1	UI registrations monthly average is down 9% from 17/18, down 13% from 16/17, and down 19% from 15/16	√17, and	from 16	own 13%	17/18, do	9% from	is down	average	monthly	strations	UI regi
	88%	87%	16/17		15/16	3% from 1	Ul registrations to date are down 9% from 17/18, down 12% from 16/17, and down 19% from	3/17, and	6 from 16	12% town 12%	17/18, d	9% from	are down	to date a	strations	UI regi
	91%	91%	17/18						2	2						Multi
-1,350	91%	14,404	100,826						13,671	12,565	13,754	15,165	13,829	17,300	14,542	18/19
-797	95%	15,754	189,044	14,989	16,007	15,874	17,337	14,300	15,414	13,998	14,510	16,639	15,336	18,284	16,356	17/18
-1,183	93%	16,550	198,603		17,147	16,700	18,941	14,507	16,461	15,199	15,343	16,025	16,775	18,807	16,201	16/17
		17,733	212,798	18,040	17,340	18,348	18,071	15,966	16,472	17,146	16,111	19,209	17,611	18,448	20,036	15/16
Yr-Yr AvgChg	% Chg of Avg	Avg.	Total	Jun	May	Apr	Mar	Feb	Jan	Dec	Nov	Oct	Sep	Aug	Jul	FY
						S	NEW OPENED CASES	OPENE	NEW							
				38, 41, 42	35, 36, 37, 38, 41, 42		rrogram Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33, 34,	23, 24, 28	, 4, 5, 6, 8,	des 1, 2, 3,	ogram Co	3				
							UIFY TRENDS - FO	YIRE			•	,				•

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	chg 18/19 YTD	chg 18/19 avg	c													
	72%	71%	15/16	5/16	DI balance monthly average is up 1% from 17/18, down 16% from 16/17, and down 29% from 15/16	lown 29	7, and c	om 16/1	า 16% fr	18, dowr	om 17/1	up 1% fr	rage is i	ithly ave	nce mor	Di bala
	80%	84%	16/17		า 15/16	?8% fron	DI balance to date is down 15% from 17/18, down 20% from 16/17, and down 28% from 15/16	1/17, and	from 16	wn 20%	7/18, do	from 17	wn 15%	ate is do	nce to di	DI bala
1	85%	101%	17/18						٠							
15	101%	1,198	,						1,050	1,197	1,117	1,304	1,284	1,298	1,136	18/19
-239	83%	1,183		1,038	801	732	787	945	1,133	1,441	1,547	1,511	1,490	1,429	1,342	17/18
-256	85%	1,422		1,463	1,220	1,458	1,257	1,210	1,232	1,417	1,593	1,609	1,614	1,520	1,475	16/17
		1,678		1,549	1,638	1,791	1,924	1,636	1,605	1,672	1,715	1,694	1,737	1,639	1,534	15/16
Yr-Yr AvgChg	% Chg of Ava	Avg.		Jan	May	Apr	Mar	Feb	Jan	Dec	Nov	Oct	Sep	Aug	lul	
						SES	BALANCE OPEN CASES	NCE OF	BALA							
	chg 18/19 YTD	chg 18/19 avg	c													
	84%	83%	15/16	15/16	DI dispositions monthly average is down 5% from 17/18, down 13% from 16/17, and down 17% from	down 1	6/17, and	6 from 1	own 13%	17/18, d	% from	s down 5	iverage it	onthly a	sitions m	DI dispo
	88%	87%	16/17	5/16	DI dispositions to date are down 10% from 17/18, down 12% from 16/17, and down 16% from 15/16	own 16°	7, and d	om 16/1	12% fr	8, down	om 17/1	າ 10% fr	are dowr	to date	ositions	DI disp
	90%	95%	17/18													:
-46	95%	830	5,809						992	684	923	883	767	880	680	18/19
-81	92%	876	10,510	636	749	789	1,040	857	1,069	884	797	974	865	910	940	17/18
-4 0	96%	957	11,483	826	1,240	884	998	932	1,225	1,031	873	854	789	967	864	16/17
-		997	11,967	1,062	1,096	1,111	852	964	927	964	850	1,034	906	1,052	1,149	15/16
Yr-Yr AvgChg	% Chg of Avg	Avg.	Total	Jun	May	Apr	Mar	Feb	Jan	Dec	Nov	Oct	Sep	· Aug	Jul	
							CLOSED CASES	OSED	CL							
	chg 18/19 YTD	chg 18/19 avg	•													
	83%	83%	15/16	/16	DI registrations monthly average is down 1% from 17/18, down 12% from 16/17, and down 17% from 15/16	own 17%	17, and d	from 16/	wn 12% i	7/18, dox	6 from 1	down 19	verage is	nonthly av	trations m	DI regis
	93%	88%	16/17	16	DI registrations to date are down 5% from 17/18, down 7% from 16/17, and down 17% from 15/1	vn 17%	and dov	n 16/17,	7% fron	3, down	m 17/1	n 5% frc	are dow	to date	strations	DI regis
	95%	99%	17/18													
-9	%66	832	5,827						845	764	736	907	754	.1,042	779	18/19
-109	89%	841	10,092	873	818	735	883	669	761	778	833	997	926	997	822	17/18
-54	%56	950	11,402	1,068	1,003	1,085	1,046	911	1,039	856	857	850	884	1,013	790	16/17
		1,004	12,044	974	944	979	1,140	995	861	921	871	992	1,004	1,158	1,205	15/16
Yr-Yr AvgChg	% Chg of Avg	Avg.	Total	Jun	May	Apr	Mar	Feb	Jan	Dec	Nov	Oct	Sep	Aug	Jul	FY
						SES	NEW OPENED CASES	OPEN	NEW							
_		i iş				, 16 & 20	Program Codes 7, 10, 11, 12, 16 & 20	Codes 7,	rogram (ק	•					
	•		÷	•		FO	DI FY TRENDS - FO	YTRE	DIF							

17/18 15/16 18/19 17/18 18/19 16/17 18/19 16/17 15/16 16/17 Tax Ruling balance monthly average is down 22% from 17/18, down 42% from 16/17, and down 47% from 15/16 Tax Ruling balance to date is down 26% from 17/18, down 44% from 16/17, and down 45% from 15/16 Tax Ruling dispositions monthly average is up 2% from 17/18, up 7% from 16/17, and up 93% from 15/16 17/18 Tax Ruling registrations monthly average is up 155% from 17/18, up 139% from 16/17, and up 145% from 15/16 Fax Ruling dispositions to date are up 35% from 17/18, up 43% from 16/17, and up 93% from 15/16 Tax Ruling registrations to date are up 187% from 17/18, up 163% from 16/17, and up 154% from 15/16 15/16 Y 3,311 3,182 2,579 1,620 <u>J</u> Jul 드 222 163 135 145 104 99 64 58 2,449 3,142 3,105 1,277 Aug Aug Aug 162 369 213 95 51 27 ω 19 3,009 2,317 Sep 3,014 Sep 1,197 Sep 144 149 165 116 85 17 19 25 2,941 2,268 2,980 1,598 Oct Oct Oct Oct 000 544 143 136 98 87 78 65 9 2,903 3,052 1,825 2,166 ۷oV Nov V Nov 116 148 85 312 168 96 78 46 3,211 2,235 2,202 2,980 Dec Dec Dec 488 176 201 92 56 98 42 78 Tax Ruling FY TRENDS - FO 3,312 2,245 3,166 2,330 **BALANCE OPEN CASES** Jan Jan Jan **NEW OPENED CASES** 226 178 261 147 168 98 75 46 **CLOSED CASES** Program Codes 19 2,762 2,313 3,430 Feb Feb Feb 107 453 156 8 89 49 2,898 3,417 2,215 Mar Mar Mar 198 105 108 100 242 96 2,042 2,917 3,513 ₽pr Ąpr Apr. 293 180 120 102 198 198 1,832 3,490 2,730 May May May 277 212 67 25 49 1,743 2,649 3,383 Jun un Jun 277 154 160 188 73 53 Total Total 2,064 15/16 16/17 17/18 1,095 15/16 16/17 1,230 17/18 1,733 1,963 15/16 16/17 17/18 1,167 1,245 1,214 chg 18/19 avg | chg 18/19 YTD chg 18/19 avg chg 18/19 avg 193% 2,205 2,951 3,257 1,714 107% 245% 239% 58% 53% 255% 102% 78% Avg. 176 172 164 BAY. 248 104 101 91 Avg. 97 chg 18/19 YTD chg 18/19 YTD % Chg of % Chg of % Chg of 263% 254% 56% 55% 193% 91% 105% 287% 255% 143% 135% 102% 179% 103% 74% 78% 75% 94% Avg Avg AvgChg AvgChg AvgChg -746 491 -307 YF-YF 150 **Y--Yr** 72 4 ∞ -7 ယ

18/19 17/18 16/17 15/16 Tax balance to date is down 40% from 17/18, down 57% from 16/17, and down 54% from 15/16 18/19 16/17 15/16 17/18 Tax balance monthly average is down 33% from 17/18, down 56% from 16/17, and down 56% from 15/16 Tax dispositions monthly average is down 33% from 17/18, down 9% from 16/17, and up 80% from 15/16 Tax dispositions to date are down 38% from 17/18, down 4% from 16/17, and up 117% from 15/16 17/18 Tax registrations to date are down 13% from 17/18, down 19% from 16/17, and down 16% from 15/16 18/19 16/17 15/16 Tax registrations monthly average is down 16% from 17/18, down 14% from 16/17, and down 16% from 15/16 무 3,969 2,127 3,879 4,458 Jul Jul Jul 512 316 377 247 196 142 162 169 4,453 3,702 Aug 4,112 Aug Aug 2,063 423 277 264 213 246 269 235 93 Sep 4,547 3,455 4,223 Sep Sep 1,986 388 214 178 137 281 143 177 64 <u></u> Oct Oct Oct Oct 3,255 1,956 4,598 4,283 392 190 161 213 136 160 191 76 3,111 4,638 Nov V Nov 1,968 4,470 Nov V 389 248 247 260 268 138 178 81 Dec 3,026 4,749 4,574 Dec 1,899 Dec 213 Program Codes 15, 17, 18, 32, 45, 46, 47, 48, 49 382 139 171 144 297 270 282 **BALANCE OPEN CASES** 4,555 2,792 Jan 4,580 Jan 1,864 Jan **NEW OPENED CASES** TAX FY TRENDS - FO 316 212 357 121 177 128 122 127 **CLOSED CASES** Feb 2,713 4,494 4,742 Feb Feb 293 247 215 187 244 73 Mar Mar 2,507 4,403 4,853 Mar 440 280 141 234 189 253 2,313 4,278 Ąpr 4,830 Apr Ąpr 350 247 164 156 127 141 May May May 2,353 4,243 4,918 217 265 160 256 233 254 Jun Jun Jun 4,101 2,301 4,802 362 278 285 228 222 170 Total Total 4,286 17/18 3,141 1,593 15/16 15/16 16/17 17/18 2,503 2,472 2,522 16/17 1,670 15/16 17/18 16/17 1,233 chg 18/19 avg chg 18/19 avg chg 18/19 avg | chg 18/19 YTD 4,460 2,951 4,530 91% 1,980 180% 67% 67% 44% 44% Avg. 357 262 86% 84% 84% 239 Avg. 133 176 209 206 210 Avg. chg 18/19 YTD chg 18/19 YTD % Chg of % Chg of % Chg of 217% 62% 46% 43% 60% 67% 66% 98% 96% 67% 136% 197% 101% 81% 84% 87% 84% 98% Avg Avg Avg -1,509 AvgChg AvgChg AvgChg -119 -970 Y-Yr -70 129 Yr-Yr Yr-Yr 95 32 ယ 4

17/18 18/19 16/17 15/16 꾸 ī 218 255 250 189 Aug 180 235 186 111 Sep 131 219 220 98 Oct Oct 185 177 239 79 Nov 194 90 60 73 Dec **RULING-OTHER FY TRENDS - FO** 165 166 116 179 Program Codes 9, 13, 14, 21, 22, 40, 44 Jan **NEW OPENED CASES** 152 175 169 95 Feb 126 149 93 Mar 212 114 165 Apr 194 212 220 May 266 339 120 Jun 360 260 176 Total 2,303 2,450 1,732 204 192 144 Avg. % Chg of 94% 141% Avg AvgChg -12 Yr-Yr 60

Ruling/Other registrations monthly average is down 16% from 17/18, down 21% from 16/17, and up 12% from 15/16

Ruling/Other registrations to date are down 9% from 17/18, down 8% from 16/17, and up 12% from 15/16

Ruling/Other balance monthly average is down 30% from 17/18, down 30% from 16/17, and down 23% from 15/16

Ruling/Other balance to date is down 37% from 17/18, down 37% from 16/17, and down 18% from 15/16

Ruling/Other dispositions monthly average is down 12% from 17/18, down 7% from 16/17, and up 86% from 15/16

Ruling/Other dispositions to date are up 18% from 17/18, up 11% from 16/17, and up 125% from 15/16

18/19 17/18 16/17 15/16

202 114 155

221 206

98 227

183

177 223

218 136

237 171

> 287 477

222

330

416

234 127 148

2,636 1,348

106%

199%

103

15/16 16/17 17/18

186%

225%

93%

111%

88%

118% 88%

193 220 207

-27 3

chg 18/19 avg

chg 18/19 YTD

2,479

1,245

104

120

67 80

129

238

246

259

303 112

95

90

53

74

80

117 225

189 133

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Aug

Sep

Oct

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Dec

Jan

Feb

Mar

Apr

May

Jun

Total

Avg.

% Chg of

Yr-Yr

Avg

AvgChg

16/17 15/16 17/18

79% 112%

92% 112%

84%

91% 84%

chg 18/19 avg

chg 18/19 YTD

1,127

161

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CLOSED CASES

126

8

18/19 17/18 16/17 15/16

,282

1,743

1,708 1,255

1,869 1,829 1,159

1,924 1,159 1,979 1,369

1,009 1,837

1,035

1,698 1,039

1,537 1,316

1,525 1,178 1,572

1,388 1,166

1,236 1,370 <u>,</u>601

1,264 1,602 1,628

1,623 1,134 1,609

101% 70% 109%

-489

14

131

1,478

Avg.

% Chg of

Yr-Yr

Avg

AvgChg

17/18

70%

16/17 15/16

chg 18/19 avg

chg 18/19 YTD

77%

70%

63% 82%

1,783

1,935 1,335

1,807 1,462

1,643 1,557

,724 ,214

1,717

1,368

1,384

Inf

Aug

Sep

St O

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Dec

Jan

Feb

Mar

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May

Jun

1,570

1,673

BALANCE OPEN CASES

						₽ E	ALL PROGRAM FY TRENDS	RAM FY	TREN	DS - FO						
													:			
							NEW	NEW OPENED CASES	D CASE	S						
FΥ	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	nn	TOTAL	Avg.	% Chg of	Yr-Yr AvgChg
15/16	21,735	20,095	18,915	20,481	17,478	18,717	17,776	17,454	19,674	19,886	18,686	19,413	230,310	19,193		
16/17	17,474	20,251	18,179	17,336	16,650	16,629	17,978	15,803	20,583	18,322	18,747	18,220	216,172	18,014	94%	-1,178
17/18	17,699	19,744	16,641	18,091	15,726	15,331	16,681	15,399	18,766	17,079	17,414	16,538	205,109	17,092	95%	-922
18/19	15,780	18,762	14,936	16,961	15,135	14,126	15,046						110,746	15,821	93%	-1,272
Multi						2	2						17/18	93%	92%	
All Pro	ograms rec	All Programs registrations to date are down 8% from 17/18, down 11% from 16/17, and down 18% from 15/16	to date a	ire down	8% from	17/18, do)wn 11%	from 16/	17, and c	lown 18%	from 15	/16	16/17	88%	89%	
All Pro	grams reg	All Programs registrations monthly average is down 7% from 17/18, down 12% from 16/17, and down 18% from 15/16	nonthly av	verage is	down 7%	from 17/	18, down	12% from	n 16/17, a	and down	18% from	15/16	15/16	82%	82%	
														chg 18/19 avg	chg 18/19 YTD	
							CL	CLOSED C	CASES							
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	Avg.	% Chg of Avg	Yr-Yr AvgChg
15/16	21,282	19,088	18,743	20,234	16,605	18,285	17,072	18,476	20,754	17,301	18,814	19,300	225,954	18,830		
16/17	17,075	20,264	17,527	18,337	16,990	18,984	18,296	19,339	20,698	16,519	18,045	18,259	220,333	18,361	98%	-468
17/18	15,735	20,161	16,396	18,216	17,516	16,909	17,545	16,363	19,877	17,173	18,478	15,637	210,006	17,501	95%	-861
18/19	15,389	18,126	14,574	18,318	15,384	14,063	16,215						112,069	16,010	91%	-1,491
Multi	;	:	•	•		_							17/18	91%	92%	
All Pro	grams dis	All Programs dispositions to date are down 8% from 17/18, down 12% from 16/17, and down 1	o date ar	re down 8	3% from 1	7/18, do	wn 12% t	from 16/1	7, and do	own 15%	5% from 15/16	16	16/17	87%	88%	
All Pro	igrams dis	All Programs dispositions average is down 9% from 17/18, down 13% from 16/17, and down 15% from 15/16	average i	s down S	% from 1	7/18, do	wn 13% f	rom 16/1	7, and do	own 15%	from 15/	16	15/16	85%	85%	
														chg 18/19 avg	chg 18/19 YTD	
							BALAN	BALANCE OPEN CASES	N CAS	ES						
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun		Avg.	% Chg of	Yr-Yr AvgChg
15/16	25,470	26,422	26,541	26,756	27,619	27,986	28,622	27,547	26,376	28,924	28,751	28,831		27,487		
16/17	29,174	29,078	29,679	28,641	28,277	25,875	25,526	21,957	21,803	23,562	24,217	24,144		25,994	95%	-1,493
17/18	26,069		25,841	25,678	23,870	22,250	21,342	20,323	19,170	19,041	17,945	18,807		22,163	85%	-3,832
18/19	19,160	19,761	20,082	18,675	18,404	18,440	17,224						,	18,821	85%	-3,342
Multi	-		•			2	6						17/18	85%	77%	
All Pro	grams bal	All Programs balance to date is down 23% from 17/18, down 33% from 16/17, and down 30%	ite is dov	vn 23% tı	rom 17/18	3, down 3	33% from	16/17, a	nd down	30% fron	from 15/16		16/17	72%	67%	
All Pio	grams bar	All Plograms balance monthly average is down 15% from 1//18, down 28% from 16/17, and do	inly avera	age is do	m 15% tr	om 1//1	3, down 2	.8% from	16/17, aı	nd down (wn 32% from 15/16	15/16	15/16	68%	70%	
													0	chg 18/19 avg chg 18/19 YTD	chg 18/19 YTD	

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FY UI TRENDS-AO

ط <u>ا</u> ل بو ال		18/19	16/1/	15/16			T	D I	2	<u>}</u>	18/19	17/18	16/17	15/16				T				18/19	17/18	16/17	15/16		T			
alanc alanc	ľ	ة م T	• <u>-</u>	$\overline{}$	┨	-		ispos	dispo	:	-	Т	7	1	╬	<u> </u>	1		egistı	egisti		19	┿	7			_	1		
e of ope e mont	d	640	0,53	1,394	July			sition ma	sitions	:	1,236	949	923	1,782		July			ation m	ations .		872	1,122	996	1,583	July			•	
n cases thiy avera	9	546	1,291	1,342	Aug			onthly av	July to d		1,047	965	1,325	1,527		Aug			onthly av	July to da		998	1,068	986	1,480	Aug				
o date ar ge is dov	7	545	1,317	1,021	Sept			erage is	ate are d		796	831	1,219	1,318		Sept			erage is	ite are do		796	806	1,248	999	Sept				
e down vn 39%	100	200	1,033	949	Oct			down 79	own 7%		961	931	1,243	1,139		Oct			down 1	wn 13%		826	833	964	1,070	Oct		<u> </u>	Progra	
36% from from 17/	+/+	944	773	1,161	Nov			% as 17/	from 17,		821	937	1,035	907		Nov			3% from	6 from 17		889	1,062	775	1,114	Nov			am Code	
UI balance of open cases to date are down 36% from 17/18, down 49% from 16/17, and down 48% UI balance monthly average is down 39% from 17/18, down 38% from 16/17, and down 48% from 17/18, down 38% from 16/17, and down 48% from 18/10/10/10/10/10/10/10/10/10/10/10/10/10/	000	708	862	943	Dec	B,		18, down	/18, dowr		737	1,037	924	1,345		Dec			17/18, do	1/18, dow		849	904	1,010	1,142	Dec			rrogram Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33	ا د د
own 49% 38% froi	/40	889	797	713	Jan	BALANCE		14% from	າ 17% fro		686	1,123	886	1,168		Jan	DISF		own 11%	n 11% fro	;	840	1,206	825	937	Jan	REGI	,	4, 5, 6, 6	ה
from 16/ n 16/17,		759	606	878	Feb	E OPEN		16/17 aı	m 16/17,			978	975	799		Feb	DISPOSITIONS		from 16/	om 16/17			851	784	967	Feb	REGISTRATIONS		5, 23, 24,	3 5
17, and do and dowr		818	688	902	Mar	CASE		d down	and dow			950	963	1,359		Mar	SNC		17, and d	, and dov			1,005	1,046	1,345	Mar	SNO		28, 29, 3	
UI balance of open cases to date are down 36% from 17/18, down 49% from 16/17, and down 48% from 15/ UI balance monthly average is down 39% from 17/18, down 38% from 16/17, and down 48% from 15/16		1,069	651	1,185	April	S		UI disposition monthly average is down 7% as 17/18, down14% from 16/17 and down 24% from 15/16	0UI dispositions July to date are down 7% from 17/18, down 17% from 16/17, and down 32% from 15/16			758	957	919		April			own 26%	vn 27% fr			1,004	923	1,211	April			0, 31, 33	; ;
from 15/16 om 15/16		1,184	533	917	May			15/16	om 15/16			1,012	1,081	1,221	,	Мау			UI registration monthly average is down 13% from 17/18, down 11% from 16/17, and down 26% from 15/16	Ul registrations July to date are down 13% from 17/18, down 11% from 16/17, and down 27% from 15/16			1,134	962	960	May			34, 35,)) 1
0		962	681	1,560	June							1,142	1,065	678		June			16				926	1,216	1,322	June			, 34, 35, 36, 37, 38, 41, 42	; } }
16/17 15/16	3,939	10,981	10,863	12,965	Total			15/16	16/17	17/18	6,284	11,613	12,596			Total			15/16	16/17	17/18	6,070	11,921	11,735	14,130	Total	:		41, 42	: }
62% 52% chg 14/15 avg	563	915	905	1,080	Avg.		chg 14/15 avg	76%	86%	93%	898	968	1,050	1,180		Avg.		chg 14/15 avg	74%	89%	87%	867	993	978	1,178	Avg.				
51% 52% chg 14/15 YTD	61%	101%	84%		% Chg of Avg		chg 14/15 YTD	68%	83%	93%	93%	92%	89%		of Avg	% Chg		chg 14/15 YTD	73%	89%	87%	77%	100%	83%		% Chg of Avg				
	-352	10	-175		Yr-Yr AvgChg			•		·	-70	-82	-131		AvgChg	Yr-Yr						-126	16	-200		Yr-Yr AvgChg				

Open Balance monthly average is down 18% from 17/18, down 43% from 16/17, and down 41% from15/16 Open Balance of DI case to date are down 8% from 17/18, down 51% from 16/17, down 48% from 15/16. DI disposition monthly average is down 20% from17/18, down 23% from 16/17, and down 38% from 15/16 DI dispositions July to date are down12% from 17/18, down 19% from 16/17 and down 46% from 15/16. DI registration monthly average is down 11% from 17/18, down 16% from 16/17, and down 28% from 15/16. DI registrations July to date are down 4% from 17/18, down 14% from 16/17, and down 32% from 15/16. 17/18 16/17 15/16 17/18 16/17 15/16 18/19 17/18 16/17 15/16 ylub ylııly July 65 77 54 $\frac{\omega}{2}$ 80 ω 4 37 <u>4</u> 52 Aug 112 Aug Aug 51 18 26 33 55 56 $\frac{\omega}{2}$ 49 5 91 Sept Sept Sept 62 101 19 82 30 19 35 ಆ 23 46 72 Oct Oct 23 3 3 Oct 36 7 3 42 87 58 34 37 43 Nov Nov Nov 2 8 55 37 56 39 44 34 42 30 40 38 Dec Dec Dec 37 29 34 6 32 36 35 55 $\overline{\alpha}$ 33 44 54 BALANCE OPEN CASES Program Codes 7,10, 11, 12, 16 & 20 Jan Jan 4 9 47 36 Jan 25 4 56 39 35 57 47 44 REGISTRATIONS DISPOSITIONS **FY DI TRENDS-AO** Feb Feb Feb 4 58 38 43 59 $\frac{\omega}{2}$ ည္သ 46 56 Mar Mar Mar 40 45 55 38 76 9 56 58 60 April April April 53 42 \mathfrak{Z} 44 4 37 48 37 4 May May May 52 43 27 42 39 53 32 46 June June 49 55 53 27 47 32 50 60 15/16 Total 17/18 Total Total 16/17 15/16 16/17 17/18 215 15/16 447 642 628 245 525 548 16/17 17/18 676 262 507 536 628 chg 14/15 avg chg 14/15 avg chg 14/15 avg | chg to 14/15 YTD 59% Avg. 77% 62% Avg. 57% 82% Avg. 80% 84% 72% 89% $\frac{\omega}{2}$ 37 52 3 4 56 46 37 22 52 45 chg to 14/15 YTD chg to 14/15 YTD % Chg of Avg of Avg % Chg % Chg of Avg 52% 102% 68% 92% 82% 81% 54% 81% 49% 70% 88% 80% 96% 95% 86% 96% 89% 85% AvgChg AvgChg AvgChg Yr-Yr Yr-Yr 16 Yr-Yr <u>-1</u> -7 င္ 6 Ÿ 4 6

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Tax Ruling balance of open cases to date is down 4% from17/18 ,up 38% from16/17,and up 83% from 15/16 Tax Ruling balance monthly average is down 10% from 17/18, up 57% from 16/17 and down 34% from 15/16 17/18 17/18 18/19 16/17 Tax Ruling dispositions July to date are up 19% from 17/18, up 417% from 16/17 and up 933% from 15/16. Tax Ruling disposition monthly average is up 27% from 17/18, up 195% from 16/17, and up 490% from 15/16. 18/19 15/16 Tax Ruling registrations July to date are up 67% from 17/18,down 61% from 16/17, down 14% from 15/16 Tax Ruling registration monthly average is up 51% from 17/18, down 42% from 16/17, and up 5% from 15/16 16/17 15/16 16/17 15/16 18/19 17/18 July July July 0 25 N ယ 0 N 0 ယ ယ O Aug Aug Aug 5 0 W 0 0 0 _ S 5 2 S Sept Sept Sept Ġ 17 4 _ 0 ω 10 N 0 ∞ 2 Oct St O 000 O 70 2 0 7 ယ 0 ω ယ Ŝ ۷ Nov Nov 4 ယ N 0 0 2 4 N Dec Dec Dec ယ ယ ယ G 0 0 ω _ 9 4 **BALANCE OPEN CASES FY TAX RULING TRENDS-AO** Jan Jan Jan NU 2 4 REGISTRATIONS N N N N ယ ω ယ DISPOSITIONS **Program Codes 19** Feb Feb Feb 2 Ø ယ 0 2 ယ Mar Mar Mar S $\stackrel{\sim}{\sim}$ 0 ω 0 4 N S ₽pr Ąpr Apr 2 2 N G _ 2 ω May May May 12 ω ယ 2 တ 4 June June June 4 ယ N ω N 4 ယ Total Total 17/18 15/16 16/17 17/18 15/16 16/17 16/17 17/18 15/16 22 24 57 ယ္ 4 30 34 4 3 88 49 9 chg 14/15 avg chg 14/15 avg chg 14/15 avg 590% Avg. 295% Avg. 157% 90% 127% Avg. 66% 58% 105% 151% ယ 4 7 Ġ 4 4 N 4 రు chg 14/15 YTD chg 14/15 YTD % Chg of Avg of Avg % Chg chg 14/15 YTD of Avg % Chg 1033% 233% 200% 175% 517% 119% 183% 90% 127% 167% 180% 138% 96% 42% 39% 86% 151% 39% Yr-Yr AvgChg Yr-Yr AvgChg Yr-Yr AvgChg ယ 0 2 _ 2 그 등 ယ

FY TAX TRENDS-AO Program Codes 15, 17, 18, 32, 45, 46, 47, 48

	-		,,											•		
							REGIS	REGISTRATIONS	NS							
	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Мау	June	Total	Avg.	% Chg	Yr-Yr AvgChg
15/16	9	5	10	5	2	4	9	1	6	4	8	11	71	6		
16/17	15	15	17	10	7	9	8	6	12	9	14	&	130	11	183%	ĊΊ
17/18	21	54	20	23	22	7	14	8	16	20	99	œ	312	26	240%	35
18/19	13	23	24	17	8	16	7						108	15	59%	-11
i	:	-	•										17/18	59%	67%	
l ax rec	Jistrations	s July to	lax registrations July to date are down 33% from 17/18, up 33% from 16/17 and up 163% from 15/16	33°, down	6 from 17	718, up 3	33% from	16/17 an	d up 163	% from 1	5/16		16/17	142%	133%	
l ax rec	Jistration	monthly	average is	s down 4	1% from	1//18, up) 42% frc	om 16/17,	and up 1	61% fror	n 15/16		15/16	261%	263%	
														chg 14/15 avg	chg 14/15 YTD	
-							ファロ	コクロンのこざしとり	7							

							וטוט		C							
	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Total	Avg.	% Chg of Ava	Yr-Yr AvgChg
15/16	7	9	4	11	4	4	9		6	1	3	5	74	6		
16/17	7	در	A	ת	0	ת	30	10	10	3	3	,	5			
	, .		1		G	ر	٦	-0	Io	13	20	σ	911	70	161%	4
17/18	œ	14	12	11	70	32	30	9	ĊΊ	9	18	15	233	19	196%	10
18/19	15	11	6	14	25	18	25						114	16	84%	င်
T OX A	; ; ; ; ;	-	-		ì								17/18	84%	64%	
Tax dis	Tax dispositions July to date are down 36% from 17/18, up 148% from 16/17 and up 138% from 15/16.	July to a	ate are d	own 36%	trom 17/	18, up 12	48% from	16/17 ar	nd up 138	% from 1	5/16.		16/17	164%	248%	
i dx uis	i ax disposition monthly average is down 16% from 1//18, up 64% from 16/17, and up 164%	nonthly a	iverage is	down 16	5% trom	1//18, up	64% fror	n 16/17, a	and up 16	34% from	from 15/16.		15/16	264%	238%	
														chg 14/15 avg	chg 14/15 YTD	

						BAI	ANCE	BALANCE OPEN CASES	CASES							
	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Мау	June		Avg.	% Chg	Yr-Yr AvaCha
15/16	24	20	26	20	19	10	10	٥	٥	3	17	ა ა	244	ò	2,7,3	6
	3				7	3	5	9	ď	- 7	- 7	23	717	78		
16/17	32	44	57	63	60	64	59	47	45	41	ဌဌ	37	584	49	269%	31
17/18	50	94	100	114	66	37	21	20	30	41	32	26	631	53	108%	4
18/19	24	36	54	56	40	38	20	•					268	38	73%	-14
Tov ha) to determ										17/18	73%	56%	
Tay ha	Tay balance monthly custom is down 44% from 1//18, down 29% from 16/17, and up 82%	peri case	s to date i	s down 44	+% irom 1	1/18, dov	vn 29% tr	om 16/17	, and up 8	32% from	from 15/16.		16/17	79%	71%	
מא ממ	i ax barance inontiny average is down 21% from 17/18, down 21% from 16/17 and up 112%	Titliy ave	age is u	JWI1 21 %	Irom 1//	ia, down	21% tror	n 16/1/	and up 1	12% from	n 15/16		15/16	212%	182%	
													-	chg 14/15 avg	chg 14/15 YTD	

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FY OTHER TRENDS-AO Program Codes 9,13, 14, 21,22, 40, 44

	Othe)	18/19	17/18	16/17	15/16			T	כוות)	18/19	17/18	16/17	15/16				Office	Othe)	18/19	17/18	16/17	15/16			T
מומווכס	r balance r halance	•	1			T	_ ا			uspositi	disposition :		7	4	2	16	1			rregistra	r registra	•	3	3	7 4	0	July		
inormy.	of open o	•	1	-	ω	0	Aug				ons July to		5	8	7	51	Aug			llon mont	lions July		5	2	4	6	Aug		
average i	cases is d	•	0	0	2	2	Sept			ily averag	date are	•		2	3	6	Sept			niy avera	Other registrations July to date are	•	0	_	2	ω	Sept		
Cure balance monthly average is down 74% from 17/18, down 84% from 16/17 and down 49%	Other balance of open cases is down 65% from 17/18, down 85% from 16/17, and down 45% from 15/16		0	0	2	0	Oct			Cuter disposition mortally average is down 20% from 1//18, down 35% from16/17, and down 1	Other dispositions July to date are down 8% from 17/18, up 10% from 16/17, and down 34% from		З	2	_	2	Oct			Other registration monthly average is down 2/% from 1//18, up 37% from 16/17, and up 43% from 15/16	are up 5%	<u> </u>	3	0		0	Oct		
+% from 1	from 17/		2	З	0	_	Nov			1 20% troi	6 from 17/		4	2	2	0	Nov			n 2/% tro	the fron		6	5	0		Nov		
1//18, dov	18, down		0	6	20	0	Dec			m 1//18, o	18, up 10		3	0		6	Dec			om 1//18,	up 5% the from 17/18 up, 25% from 16/17 and up 33% from 15/16		1	5	51	51	Dec		
vn 84% 11	85% from		2		6	0	Jan	BALANCE OPEN CASE		down 35%	% from 16		0	7	5	0	Jan	DIS		up 37%	p, 25% fn		2	ω	0	0	Jan	REG	
om 16/1/	n 16/17, a			4	6		Feb	E OPE		6 trom16/	17, and o			2	10	0	Feb	DISPOSITIONS		from 16/1	om 16/17			5	1	1	Feb	REGISTRATIONS	
and dow	ind down			4	5		Mar	N CASE		17, and c	down 34%			4	16	1	Mar	SNO		7, and up	and up 3			4	1	1	Mar	SNOL	
	45% fron			2	5		April	S		lown 1%				4	5	1	April) 43% fro	3% from			2	1	1	April		
from 15/16	n 15/16			7	4	2	May			% from 15/16	15/16.			3	5	_	May			m 15/16	15/16			8	2	2	May		
				51	6	. 4	June		,	6				11	4	2	June							9	4	4	June		
15/16	16/17	17/18	6	39	65	20	Total			15/16	16/17	17/18	23	49	61	40	Total			15/16	16/17	17/18	20	47	25	24	Total		
51% chg 14/15 avg	16%	26%	1	3	5	2	Avg.		chg 14/15 avg	99%	65%	80%	သ	4	5	ယ	Avg.		chg 14/15 avg	143%	137%	73%	3	4	2	2	Avg.		
55% chg 14/15 YTD	15%	35%	26%	60%	325%		% Chg of Avg		chg 14/15 YTD	66%	110%	92%	80%	80%	153%		% Chg of Avg		chg 14/15 YTD	133%	125%	105%	73%	188%	104%	,	% Chg of Avg		
	<u> </u>		-2	-2	4		Yr-Yr AvgChg						-1	<u>.</u>	2		Yr-Yr AvgChg				I			2	0		Yr-Yr AvgChg		

		chg 14/15 avg		ō.	110111 13/10	0, 04	i, aliu uc	9		0,						
	54%	54%	15/16	· ·	15/16.	46% from	nd down	16/17, a	49% from	8, down	from 17/1 % from 1	own 37%	rage is di	onthly ave	Open Balance monthly average is down 37% from 17/18, down 49% from 16/17, and down 46% from 15/16 Open Balance monthly average is down 38% from 17/18, down 30% from 16/17, and down 46% from 15/16	Open B
<u>-</u>	51%	61%	16/17	,										<u>-</u>	<u>-</u>	
	63%	62%	17/18													
-387	62%	623	4,360						811	664	555	506	623	606	292	18/19
-10	99%	1,010	12,115	1,024	1,276	1,156	903	829	955	880	1,046	978	1,052	1,073	943	17//18
-136	%88	1,019	12,231	775	603	731	782	725	936	1,016	900	1,181	1,449	1,395	1,738	16/17
		1,156	13,866	1,645	982	1,243	951	929	771	998	1,222	1,006	1,137	1,483	1,499	15/16
Yr-Yr AvgChg	% Chg of Avg	Avg.		June	May	April	Mar	Feb	Jan	Dec	Nov	Oct	Sept	Aug	July	
							CASES	OPEN (BALANCE	BAL						
	chg 14/15 YTD	chg 14/15 avg			5/16.		and down 23% from 1		rom 16/	Wn 14%	//18, do	VI 10%	ige is do	Illy avera	Disposition from 16/1/,	Diaposi
	69%	77%	15/16		15/16.		down 31		% from 16	Jown 159	1 1//18, c	12% tron	are down	to date a	Disposition monthly average is Joyn 100/ 17/18, down 15% from16/17, and down 31% from	Disposi
	85%	86%	16/17										_		Hinan I. A))))
	88%	90%	17/18													
-109	90%	957	6,698						738	791	896	1,028	841	1,096	1,308	18/19
-46	96%	1,066	12,794	1,229	1,076	829	1,016	1,033	1,206	1,110	972	867	1,038	1,401	1,017	17/18
-136	89%	1,112	13,340	1,107	1,146	1,022	1,078	1,062	961	959	1,104	1,274	1,261	1,401	965	16/17
		1,248	14,970	732	1,273	958	1,429	842	1,217	1,413	947	1,242	1,432	1,597	1,888	15/16
Yr-Yr AvgChg	% Chg of Avg	Avg.	Total	June	May	April	Mar	Feb	Jan	Dec	Nov	Oct	Sept	Aug	July	
							S	DISPOSITIONS	DISPO							
	chg 14/15 YTD	chg 14/15 avg			15/16.	25% fron	nd down	down 11% from 16/17, and down 25% from 15/16	11% from		om 17/18	n 12% fr	age dow	ithly ave	Registration monthly average down 12% from 17/18,	Registr
	74%	75%	15/16		15/16.	26% from	down:	16/17, ar	0% from	, down 1	om 17/18	n 13% fro	are dow	y to date	Registrations July to date are down 13% from 17/18, down 10% from 16/17, and down 26% from 15/16.	Registr
	90%	89%	16/17	,												
	87%	88%	17/18													
-127	88%	- 1	6,490						885	900	947	912	859	1,062	925	18/19
14	101%		12.655	977	1.147	1.076	1.085		1,283	950	1,118	900	852	1,171	1,186	17/18
-199	84%		12.485	1,283	1,016	974	1,134		886	1,071	824	1,010	1,318	1,059	1,059	16/17
		1 239	14 871	1.397	1.018	1.260	1.412	1.003	989	1.206	1,156	1,114	1,088	1,586	1,642	15/16
Yr-Yr AvgChg	% Chg of Ava	Avg.	Total	June	May	April	Mar	Feb	Jan	Dec	Nov	Oct	Sept	Aug	July	
							SN	REGISTRATIONS	REGIS							
						IDS-AO	M TREN	FY ALL PROGRAM TRENDS-AC	ALL PR	7						

Case Aging	18/19	18/19	18/19	Case Aging	17/18	17/18	17/18	Case Aging	16/17	16/17	16/17	Case Aging	15/16	15/16	15/16	Case Aging	14/15	14/15	14/15	Case Aging	13/14	13/14	13/14	Case Aging	12/13	12/13	12/13	Stand	Standard Day	Standard Day	Standard Day		
ging	150-Day	75-Day	45-Day	ging	150-Day	75-Day	45-Day	\ging	150-Day	75-Day	45-Day	Standard Case Age	fard 150- Day	dard 75- Day	dard 45- Day																		
25.6	99.9%	99.3%	87.2%	25.4	99.8%	98.0%	88.6%	29.0	99.7%	98.0%	77.4%	37.3	99.6%	92.4%	43.2%	28.3	99.2%	96.9%	77.9%	30.1	99.7%	92.1%	62.3%	31	99.3%	94.0%	66.4%	40	95%	80%	50%	Apr	
24.0	99.3%	96.9%	88.0%	30.3	100.0%	99.2%	79.0%	33.4	99.4%	95.2%	78.9%	40.9	99.8%	94.6%	21.1%	30.3	99.8%	96.4%	79.7%	31.0	99.7%	94.4%	76.0%	38	99.5%	91.8%	57.4%	40	95%	80%	50%	May	
23.0	99.8%	98.9%	944%	25.8	100.0%	96.2%	69.2%	32.3	99.7%		62.1%	42.2			35.1%	32.3	99.8%	95.7%	69.8%	32.2	99.8%	90.7%	72.4%	44			20.5%	40	95%	80%	50%	Jun	
22.9	100.0%	99.0%	88.1%	27.0	100.00%	95.90%	71.43%	40.1			47.7%	33.1			40.2%	35.1	99.8%	96.1%	42.1%	30.1	99.8%	90.3%	56.6%	48			12.8%	40	95%	80%	50%	Jul	
22.2	100.0%	97.5%	93.5%	27.4	99.89%	95.54%	73.15%	37.7	100.0%						69.0%	35.9	6 99.7%	90.6%	48.6%	28.4	6 99.6%	6 94.8%	6 77.4%	44			6 28.7%	40	95%	80%	50%	Aug	
28.4	99.9%	99.0%	94.5%	32.9	100.00%	96.71%	81.77%	34.0							68.4%	37.6	99.8%	93.4%		24.0				49			40.7%	40	95%	80%	50%	Sep	
10.8	100.0%	93.0%	90.0%	36.9	99.6%	98.4%	72.1%	31.5								36.0	99.5%			31.1							25.5%	40	95%	80%	50%	Oct	
11 /	100.0%	99.0%	91.0%	30.1	99.68%	96.02%	75.27%	31.7	99.3%	95.4%	77.2%	31.5	99.5%	97.3%	81.0%	41.1	99.5%	88.8%	39.7%	35.0	99.5%	93.1%	52.4%	5	99.6%	83.2%	22.1%	40	95%	80%	50%	Nov	
15.5	100.0%	100.0%	98.0%	30.8	99.59%	96.62%	82.46%			96.9%			99.8%				.66			33.8		92.3%		41		75.	14.	40	95%	80%	50%	Dec	
3	100.0%	99.4%	94.1%	23.2	99.63%	96.83%	87.14%		_																		13.1%	40	95%	80%	50%	Jan	
				21.2	%89.68	95.57%	87.13%	30.4		97.3%	72.1%											-					24.0%	40	95%	80%	50%	Feb	
				21.5	99.68%	98.05%	90.16%	27.9	99.8%	96.8%	82.1%	25.0	99.8%	94.6%	79.8%	33.9	99.8%	93.6%	57.5%	29.3			77.1%	29.1	99.7%	90.6%	53.3%	40	95%	80%	50%	Mar	
27.7	% pp	98.2%	91.6%	27.7	99.8%	96.9%	79.8%	32.7	99.7%	94.7%	64.4%	32.8	99.6%	94.1%	62.0%	35.4	99.6%	89.2%	51.6%	30.4	99.7%	93.5%	66.0%	41	99.4%	82.4%	31.6%	40	95%	80%	50%	Avg.	

Monthly Board Meeting Litigation Report - February 2019

AGENDA ITEM 9

LITIGATION CASES PEND	ING TOTAL = 90		
SUPERIOR COUR	T: Claimant Petitions		. 6
	Employer Petitions		1
	EDD Petitions		
	Non-benefit Court Cases		
APPELLATE COUR	T: Claimant Appeals		
	Employer Appeals		
	EDD Appeals		
	Non-benefit Court Cases	•••••	
ISSUES	S: UI	•••••	7
	DI		1
	Tax		
	Non-benefit Court Cases		
		YTD	<u>February</u>
LITIGATION CASES FILED		YTD	February
SUPERIOR COURT	r: Claimant Petitions	1	0
	Employer Petitions	0 -	0
	EDD Petitions	0	0
APPELLATE COURT	Ր։ Claimant Appeals	0	0
	Employer Appeals	0	0
,	EDD Appeals	0	0
LITIGATION CASES CLOS	<u>ED</u>	<u>YTD</u>	<u>February</u>
SUPERIOR COURT	F: Claimant Petitions	1	0
	Employer Petitions	0	0
	EDD Petitions	0	0
APPELLATE COURT	7: Claimant Appeals	0	0
	Employer Appeals	0	0
	EDD Appeals	0	0
	2019 Decision Summary		
Claimant Appeals	Employer Appeals	CUIAB Decisi	<u>ons</u>

Loss: 0

Affirmed: 1

Reversed: 0

Remanded: 0

Win: 0

Loss: 1

Win: 0



CALIFORNIA UNEMPLOYMENT INSURANCE APPEALS BOARD JANUARY 2019 PERFORMANCE INDICATORS

FIELD OPERATIONS

MEETING DOL STANDARDS UI TIMELAPSE CASES

	Month	DOL Eval	DOL
Closed Cases	Closed	Year to Date*	Standard
% Closed in <= 30 Days	51.2%	64.6%	≥60%
% Closed in <= 45 Days	85.8%	89.3%	≥80%
Pending Cases Case Aging	Avg. Days 24.0	DOL <u>Standard</u> ≤30	
WORKLOAD	<u>UI</u>	ALL	
Opened	13,671	15,046	
Closed	14,672	16,215	
Balance of Open Cases	11,026	17,224	

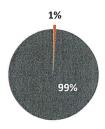
CYCLE TIME: AVERAGE DAYS TO CLOSE APPEALS

	Days
UI Timelapse Appeals	38
DI Appeals (including PFL)	68
All Programs	52

UI WORKLOAD COMPOSITION AT INTAKE (OPENED)

Regular UI Appeals as % of All UI	99%
UI Extensions as % of All UI	1%

UI WORKLOAD COMPOSITION AT END OF MONTH OPEN BALANCE:



UI Extensions made up 1% of UI Open Balance, and Regular UI cases made up 99%.

APPELLATE OPERATIONS

MEETING DOL GUIDELINES & STANDARDS UI TIMELAPSE CASES

Closed Cases % Closed in <= 45 Days % Closed in <= 75 Days	Closed 94.1% 99.4%	DOL Eval Year to Date* 89.9% 98.1%	DOL <u>Guideline</u> ≥50% ≥80%
Pending Cases Case Aging	Avg. Days 23.2	DOL <u>Standard</u> ≤40	-50%
WORKLOAD Opened Closed Balance of Open Cases	<u>UI</u> 840 686 740	<u>ALL</u> 885 738 811	

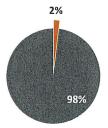
CYCLE TIME: AVERAGE DAYS TO CLOSE APPEALS

	Days
UI Timelapse Appeals	31
DI Appeals (including PFL)	28
All Programs	33

UI WORKLOAD COMPOSITION AT INTAKE (OPENED)

Regular UI Appeals as % of All UI	98%
UI Extensions as % of All UI	2%

UI WORKLOAD COMPOSITION AT END OF MONTH OPEN BALANCE:



UI Extensions made up 2% of UI Open Balance, and Regular UI cases made up 98%.

^{*} DOL reviews our performance toward the DOL standards each April, and looks at the cumulative performance for the prior 12-month period.

California Unemployment Insurance Appeals Board FO Cycle Time Summary Report For Cases Closed in January 2019

	OVERALL		By Step in	Process	
UI Timelapse CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Bay Area	42	7	10	18	1
Fresno	35	3	12	14	1
Inglewood	38	7	11	12	2
Inland	34	4	5	17	2
Los Angeles	40	3	11	16	2
Orange County	37	4	9	16	1
Oxnard	39	4	14	14	1
Pasadena	37	4	11	12	2
Sacramento	38	5	11	14	1
San Diego	38	4	11	15	1
San Jose	40	3	16	15	1
Statewide	38	4	11	15	1

	OVERALL		By Step in	Process	
ALL CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Bay Area	50	7	10	19	1
Fresno	38	3	14	14	1
Inglewood	61	7	15	13	2
Inland	38	4	6	17	3
Los Angeles	55	3	15	17	2
Orange County	71	5	18	17	2
Oxnard	46	5	17	14	1
Pasadena	43	5	12	13	2
Sacramento	42	5	11	15	1
San Diego	41	4	12	15	1
San Jose	47	3	19	17	1
Tax Office	522	N/A	N/A	108	501
Statewide	52	5	13	16	2

California Unemployment Insurance Appeals Board FO Cycle Time Summary Report For Cases Closed in January 2019

	OVERALL		By Step in	Process	
PFL CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Bay Area	52	11	11	18	3
Fresno	106	6	63	14	3
Inglewood	65	16	10	12	2
Inland	66	8	10	15	1
Los Angeles	81	8	49	16	0
Orange County	89	9	42	42	4
Oxnard	49	9	5	12	0
Pasadena	60	6	22	12	2
Sacramento	52	6	7	17	2
San Diego	59	8	12	15	7
San Jose	72	6	35	14	0
Statewide	63	8	19	16	2

	OVERALL		By Step in	Process	
DI CASES (No PFL)	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Bay Area	62	13	12	18	4
Fresno	96	- 7	59	14	0
Inglewood	56	12	12	13	4
Inland	59	7	16	16	9
Los Angeles	81	7	42	16	3
Orange County	. 88	10	45	16	9
Oxnard	61	10	14	14	2
Pasadena	76	9	19	12	3
Sacramento	53	5	10	15	4
San Diego	69	5	35	14	2
San Jose	76	7	44	13	1
Statewide	69	8	26	15	4

CUIAB 18/19 Fiscal Year Paid Overtime/Lump Sum Payout - SCO Report July 2018 through December 2018

			18/19 Fiscal \	18/19 Fiscal Year-to-Date Overtime Expenditure	ime Expenditure			
Branch - Paid OT	FY Y-T-D De	FY Y-T-D Decision Typing	FY Y-T-D CTU Typing	TU Typing	FY Y-T-D Registrat	tration	FY Y-T-D Other	Other
	Hours	Pay	Hours	Рау	Hours	Pay	Hours	Pay
Appellate	0.00	\$0.00	0.00	\$0	0.00	\$0	0.00	\$0
Admin	0.00	\$0.00	0.00	\$0	0.00	\$0	49.50	\$2,668
Ŧ	0.00	\$0.00	0.00	\$0	0.00	\$0	79.00	\$3,548
Exec	0.00	\$0.00	0.00	\$0	0.00	\$0	0.00	\$0
Field	487.50	\$19,407.85	0.00	\$0	0.00	\$0	0.00	\$0
Total	487.50	\$19,407.85	0.00	\$0	0.00	\$0	128.50	\$6.216

	18/19 Fiscal Yea	r-to-Date Total Ov	18/19 Fiscal Year-to-Date Total Overtime Expenditures	ės es		CTO Expenditures	nditures	FY 18/19 FY Projections
			Year-to-Date					
Branch	18/19 FY	Year-to Date	Position		Allocation			Estimated Expenditures
	Allocation	Hours	Equivalent	Year-to Date Pay	Balance	Hours	Estimated Pay	Over-/Under
Appellate	\$13,765	0.00	0.00	\$0	\$13,765	4.50	\$184	\$13,397
Admin	\$4,527	49.50	0.05	\$2,668	\$1,859	5.00	\$234	-\$1,275
IT	\$29,604	79.00	0.08	\$3,548	\$26,056	13.00	\$646	\$21,216
Exec	\$0	0.00	0.00	\$0	\$0	0.00	\$0	\$0
Field Operations	\$53,401	487.50	0.47	. \$19,408	\$33,993	79.00	\$2,800	\$8,986
Total	\$101,297	616.00	0.59	\$25,624	\$75,673	101.50	\$3,863	\$42,324
Actual Monthly Average Personnel Year	erage Personnel Yea	31	0.30					

	18/1	18/19 Fiscal Year-to-Date Lump Sum Payout	Lump Sum Payout			
		July 2018 through December 2018	ecember 2018			
Branch	Year-to Date	Year-to-Date		18/19	Allocation	Estimated
	Hours	Position Equivalent Year-to Date Pay	Year-to Date Pay	Allocation	Balance	Over/Under
Appellate	690.30	0.66	\$16,425	\$48,630	\$32,205	\$15,779
Admin	0.00	0.00	\$0	\$5,000	\$5,000	\$5,000
П	1,107.50	1.07	\$56,757	\$18,239	-\$38,518	-\$38,518
Exec	180.00	0.17	\$12,595	\$5,000	-\$7,595	-\$20,190
Field Operations	3,404.90	3.27	\$168,924	\$309,260	\$140,336	-\$28,589
Total	5,382.70	5.18	\$254,702	\$386,129	\$131,427	-\$66,518